# The Surgery Shuttle Revised Operating Schedule Due to commence Monday 14 March 2011

Our Surgery Shuttle patient transport service has been in operation for just over a year. The increased popularity and demands on the service has prompted us to review our timetable and operating schedule. As a result, the detailed timetable (overleaf) will start on 14 March 2011.

To enable us to operate two scheduled collections per day we will need to restrict the number of passengers per run to six. We will, however, be able to visit each collection area twice per week instead of once. We will also operate a restricted service on a Wednesday. This is designed to offer a "last chance" opportunity for patients to get to us when they are unable to get an appointment or seat on the bus on any of their scheduled days. The area of collection on a Wednesday has not been restricted, so passengers on Wednesdays must expect a longer journey time and possibly a slightly longer wait at the surgery. To help with this, appointments on a Wednesday will be slightly later (around 10.00 am) and we will only offer one collection.

We will continue to operate our pick-up service on a Monday afternoon for our Diabetic, Falls and Open Clinic. Patients attending these clinics will be offered the Shuttle when appointments are arranged.

We would like to take this opportunity to thank The Barbara Boardman-Weston Charitable Trust for their continued support and sponsorship, enabling us to offer what we believe to be the only totally free service of its kind in the country.



## **Operating Schedule:**

Times listed are for approximate appointment times at the surgery.

#### Monday

09.30 - Donisthorpe, Moira, Blackfordby, Oakthorpe & Willesley

11.30 – Austrey, Twycross, Orton Bilston, Shackerstone, Gopsall, Norton Juxta, Sheepy Magna/Parva, Sibson, Congerstone

Monday afternoons – Diabetic, Falls & Open Clinic

### **Tuesday**

09.30 – Appleby Magna, Swepstone, N. Burgoland, Measham Hall, Packington, Snarestone & Ashby

11.30 – Overseal, Netherseal, Clifton Campville, Newton Regis, Chilcote, Nomans Heath, Seckington, Linton, Haunton, Harleston, Shuttington, Lullington

Wednesday- Arranged by appointments staff only

#### Thursday

09.30 - – Austrey, Twycross, Orton Bilston, Shackerstone, Gopsall, Norton Juxta, Sheepy Magna/Parva, Sibson, Congerstone

11.30 - Donisthorpe, Moira, Blackfordby, Oakthorpe & Willesley

#### Friday

09.30 - Overseal, Netherseal, Clifton Campville, Newton Regis, Chilcote, Nomans Heath, Seckington, Linton, Haunton, Harleston, Shuttington, Lullington

11.30 - Appleby Magna, Swepstone, N. Burgoland, Measham Hall, Packington, Snarestone & Ashby

Patients in Measham may still use the service on any day of the week.