

Safeguarding – WEBSITE INFORMATION

Document Control

A. Confidentiality Notice

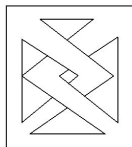
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Safeguarding – WEBSITE INFORMATION

Safeguarding at Measham Medical Unit

What is safeguarding?

Safeguarding simply means keeping people safe from harm. It is about protecting children and adults from abuse or neglect. There are many different types of abuse.

Types of abuse that children can suffer include:

- Physical abuse
- Sexual abuse
- Neglect
- Emotional abuse
- Domestic abuse
- Grooming
- Bullying and cyber bullying
- Child sexual exploitation
- Child trafficking
- Criminal exploitation and gangs
- Female genital mutilation

For more information on these types of abuse and how you can spot them, visit:

- Leicester Safeguarding Childrens Board: www.lcitylscb.org
- NSPCC: www.nspcc.org.uk/what-is-child-abuse/types-of-abuse/

Types of abuse/neglect that adults can experience include:

- Physical abuse
- Sexual abuse
- Domestic abuse
- Psychological or emotional abuse
- Financial or material abuse
- Discriminatory abuse
- Organisational or institutional abuse
- Neglect
- Self-neglect
- Modern slavery

For more information on these types of abuse, you can Google the below:

- Leicester Safeguarding Adults Board
- Social Care Institute of Excellence: www.scie.org.uk/safeguarding/adults/introduction/types-and-indicators-of-abuse

Who is responsible for safeguarding?

Safeguarding is everyone's responsibility. Here at Measham Medical Unit, all staff members play a role in safeguarding. Safeguarding is not just something we choose to do; it is also something we are required to do by law.

At Measham Medical Unit the safeguarding lead for children is Dr Waymont.

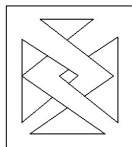
At Measham Medical Unit, the safeguarding lead for adults is Dr Blanckensee.

The deputy safeguarding lead for both adults and children, is the duty doctor for that day.

How does Measham Medical Unit safeguard children and adults who are, or who might be, experiencing abuse or neglect?

Keeping children and adults safe from abuse and neglect cannot be done by one person or one agency. At the heart of any safeguarding process, is the child or adult who may be suffering abuse. We work in partnership with our patients who are, or who are at risk of, experiencing abuse as well as their families and advocates as appropriate.

We work closely with our health colleagues such as health visitors, the school nursing team, midwives, paediatricians, mental health teams, and other hospital colleagues. We also work with our partner agencies locally such as child and adult social care, education, and the police to ensure any child or adult suffering abuse can be supported and protected and any concerns about abuse can be properly investigated.



To find out more about how agencies work together in Leicestershire to keep children and adults safe, visit:

- Leicester Safeguarding Partnership Website
- Leicester Safeguarding Adults Board Website

Safeguarding Training

All staff at Measham Medical Unit have the appropriate levels of safeguarding training for their job role. Safeguarding training standards are set nationally for all healthcare professionals, and we follow this national guidance. Safeguarding training is essential to ensure all staff are able to spot the signs of abuse and neglect and take action. We work hard to make safeguarding a key priority for our practice and our patients.

What will happen if a GP or any member of staff at the practice is worried that a child or adult is being abused or neglected?

All staff in the practice have a duty and responsibility to speak up and say something if they are worried a child, or adult, might be being abused or neglected. If any staff member has concerns, they will discuss this with the practice Safeguarding Lead or with one of the other GP's who will decide what needs to happen next.

If a doctor is concerned that a child or young person is at risk of abuse or neglect, they must take steps to make sure the child or young person is protected. It can be very upsetting and stressful for families when this happens, and parents often have questions about what their doctor may or may not do.

If a doctor is concerned that an adult is at risk of abuse or neglect, they will:

- Ask the person if they require any immediate support to keep themselves safe.
- Explain how safeguarding works.
- Ask the person what they would like to happen (Making Safeguarding Personal).
- Support the person in a way to give them a choice and control to improve their quality of life, wellbeing, and safety.

To do this, the doctor will:

- Listen to the person.
- Understand their views and wishes.
- Take them seriously.
- Treat them with respect.
- Support them to feel as safe as they want.
- Support them to make their own decisions.
- Keep them informed and involved.
- Tell the person what will happen next.

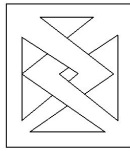
Capacity

When making decisions about what action is necessary to safeguard an adult, healthcare professionals have to consider whether the person has capacity to understand their situation and make decisions about what should happen to them.

What is capacity?

Capacity means the ability to use and understand information to make a decision, and communicate any decisions made. A person lacks capacity if their mind is impaired or disturbed in some way, which means they are unable to make a decision at that time.

For more information on capacity, visit: www.nhs.uk/conditions/consent-to-treatment/capacity



All professionals have to follow The Mental Capacity Act which empowers and protects people who are not able to make their own decisions. This covers decisions about property and financial affairs, health, welfare, and where they live.

For more information on The Mental Capacity Act visit: www.safeguardingadults.co.uk/keeping-safe/mental-capacity-act

Information Sharing

Sharing information with other relevant professionals is an important part of safeguarding. Sadly, reviews of cases where a child or adult has been killed or seriously harmed due to abuse or neglect, have often found that professionals have not shared the right information with the right person at the right time to keep the child or adult safe.

All staff at the practice must comply with the law and national guidance when making decisions about information sharing. The General Medical Council (GMC) provide guidance for doctors making decisions about information sharing. The practice also follows the Caldicott Principles which are:

1. Justify the purpose(s) for using confidential information.
2. Do not use personal, confidential data unless it is absolutely necessary.
3. Use the minimum necessary personal, confidential data.
4. Access to personal, confidential data should be on a strict need-to-know basis.
5. Everyone with access to personal, confidential data should be aware of their responsibilities.
6. Comply with the law.
7. The duty to share information can be just as important as the duty to protect the patient confidentiality.
- 8.

As a general rule, we will ask for the person's (or relevant parent/guardian, advocate, power of attorney) permission before sharing information for safeguarding purposes. However, there are circumstances where we will need to share information even without the person's permission (consent).

Examples of these circumstances include:

- Other people are, or may be, at risk, including children.
- Sharing the information could prevent a serious crime.
- A serious crime has been committed.
- Someone in a position of trust is implicated in causing abuse / neglect.
- The risk of serious harm or death is very high in a domestic abuse situation.
- A court order has requested the information.
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Again, as a general rule, we will inform the person that we will need to share information about them in order to keep them or others safe from serious harm, as long as this does not increase risk of harm to the person or others.

Where can you get help if you are worried you or someone else is suffering abuse or neglect?

Remember

Abuse is always wrong.

No one should have to live with the abuse.

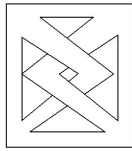
By reporting abuse, you can help bring it to an end.

Worried about a child?

Where there are significant immediate concerns about the safety of a child, you should contact the police on 999.

If you are worried about any child and think may be a victim of neglect or abuse, you can make a referral to:

- Children's Social Care Partnership Board: 0116 4546520
- Children's Social Care Out of House: 0116 4541004
- You can also contact the NSPCC helpline on 08088005000, email them or submit an online form. *Further details are on the NSPCC Website: www.nspcc.org.uk*



Worried about an adult?

Many adults may need help. This is not always safeguarding (i.e. there is no one abusing them or neglecting them). They may need help because they can no longer cope for various reasons. They may require support to manage their needs or because they can no longer cope being a carer, or they may need a number of referrals for services who can assess and support them.

Whether it is safeguarding or care and support, the number is the same.

If you or the person you are concerned about is in danger and immediate action is required, you should ring the emergency services on 999.

If you or the person you are concerned about, is not in immediate danger, you should ring:

- Adult social care – 0116 305 0004
- Adult Social Care Out of hours: 01162251606

You can also speak in confidence to any member of Measham Medical Unit.