

MEASHAM MEDICAL UNIT  
PATIENT PARTICIPATION GROUP

Minutes of the meeting      Monday March 2nd 2026

1.

Present:      Simon Best, Meriel Caron, Kathryn Gutteridge (Chair), Ann Lee, Barbara Milner (Treasurer), Norma Morris-Chapman, Tracy Parker MMU Practice Manager, Helen Phillips, Linda Plummer (Minutes), Anne Sellwood, June Watson, Dr Nicola Waymont (MMU Medical rep)

Apologies:      Jane Dodd (MMU), Alison Johnson, Ruth Oakley, Dawn Perry (Vice-Chair)

2.

The Minutes of the meeting January 5th 2026, having been previously circulated, were agreed

3.

Matters arising not otherwise on the Agenda

a) Kathryn (KG) thanked the Group for enacting business in her unavoidable absence on Jan 5

b) The map of MMU-owned land confirms there is no room for expansion and KG felt it would be informative for patients to realise the physical constraints on the Unit.

c) KG was awaiting further information about the Every Womans Health initiative

4.

Chair's Report

a) KG referred to the Whitwick Health Centre Report presented to NWL PCN PPG which had been previously circulated

b) NHS Talking Therapies Initiative — it was agreed to invite a representative of Vitahealth (who deliver the services) to a future PPG

c) Blood Pressure - NHS LLR is urging residents to get checked. Medical staff reported a surge in check requests and also that there is some evidence of pharmacies routinely offering a BP check with the COVID vaccination

d) a rise in Norovirus cases has been documented

e) Leicester General Hospital has a new 'state of the art' MRI scanner capable of offering 6000+ appointments per year

5.

Vice Chair's Report

The report previously circulated from Dawn of PPG updates to the NWL GP Federation was noted

6.

PPG Terms of Reference 2026

Thanks were extended to Simon for his work on this document, which was agreed.

This will now be signed by the PPG Chair and an MMU Medical representative, and will be put on the MMU Website

It was noted

- a) that a Nomination Form should be drafted to use for Officer positions (TOR Section 4, final paragraph)
- b) In Appendix 1 PPG Code of Conduct –
  - i) a Hyperlink will be added to the Equality Act 2010 reference
  - ii) the Chair will expand briefly on point 6 - 'principles of good meeting practice'

7.

Community Support Groups and Services

a) Tracy Parker (TP) reported that the information as it currently stands is now on the MMU Website and Facebook page.

Updates should be sent to TP

b) In response to a query raised by KG, it was explained that MMU patients can be referred to Food Banks in Ashby and Measham via the surgery (TP)

It was noted that some shops offer food under the 'too good to go' scheme

c) It was noted that LLR now publicises more information about support available for Mental Health & Well-being

d) The NHS 'JOY' app is also available to signpost people to a range of activities/services

8.

MMU Report

- a) Dr Waymont informed the Group that
  - i) a new Registrar will join the Unit in August
  - ii) Dr Kent is increasing her hours
  - iii) Dr Blankensee returns from Maternity Leave at the end of March and she will rejoin the PPG as GP rep
  - iv) in response to a question - Practice Nurses are able to assess & treat a range of respiratory diseases and so the Unit does not employ a specific Respiratory Nurse
- b) TP gave information as follows
  - i) consideration is being given to promoting the PPG on the surgery premises -eg a new poster will be designed; members might want to consider a presence in the surgery, perhaps targeting Baby Immunisation Clinics and Bloods Clinics in an effort to widen our membership, along with looking again at alternating daytime and evening meetings and offering online meetings
  - KG agreed to work on information to distribute at the Clinics in the first instance.
  - ii) the TV screen in the surgery is now out of commission, repair attempts having been unsuccessful, and a new screen will be obtained
  - ii) January figures for the Friends and Family survey showed an 11% return with 90%+ scoring the service received as 'good' or 'very good'.
  - TP confirmed that negative comments are also assessed

Results for Feb have since been received — 4484 surveys sent out and 509 responses received - a return rate of 11.35%, with 92.93% of those responses rating the service Very Good or Good

iv) "Did Not Attend" figures for January showed 150 missed appointments which equates to 36 hours of clinician time.

Feb figures for DNA were 159 missed appointments : almost 39 hours of clinical time

- v) in response to questions, TP confirmed that
  - \*the surgery is also able to log non-attendance at hospital appointments
  - \* Dr Waymont is the responsible GP in safeguarding children issues and Dr Blankensee performs this task re adults

c) In response to a request from Dr Waymont and Tracy Parker it was agreed that the PPG meeting time be changed to 1.30-3 in recognition of other meetings they have to attend on a Monday morning

9.

Meeting dates for the PPG for 2026 were agreed as follows

Monday May 11	1.30-3.00.	(the first Monday of the month being a Bank Holiday)
Monday July 6	1.30-3.00	
Monday September 7	1.30-3.00	
Monday November 2	1.30-3.00	

With the AGM on Jan 11 2027      1.30-3.00

LP will notify the Leisure Centre

10.

Any Other Business

- a) Respiratory Syncytial Virus (RSV)— vaccination will be offered to those aged 80+ from April and the Unit will be providing this service
- b) A need to promote vaccination in general (eg measles) was noted
- c) KG is undertaking a Charity 'WingWalk' on Sept 4, fundraising for those affected by Motor Neurone Disease. She will circulate details of her 'JustGiving' page

The meeting closed at 14.19.